



Application Form for Broadband Service (Data One)

1. Category of Applicant :

- Residential SOHO SME
 Corporate Whole Sale NGO
 Educational Institutions Government BSNL Service BSNL Employee

2. Name of the Applicant:

Title Mr/Mrs/Ms/Dr

First Name																				
Middle Name																				
Last Name																				

(Fill in item 3, if you don't belong to Residential/BSNL Employee category)

3. Name of the Company: _____

(Fill in item 4 to item 9, if you belong to Residential/BSNL Employee category)

4. Date of Birth: _____

(dd/mm/yyyy)

5. Gender: Male Female

6. Marital Status: Single Married

7. Educational Qualification: Doctorate Post Graduate Graduate Under Graduate

8. Profession: Government Service Private Service Self Employed

9. Annual Income: less than 50000 50000 - 100000 100000 - 200000
 200000 - 300000 300000 - 500000 above 500000

(Fill in item 10, if you are a customer of BSNL)

10. Consumer Number :																				
------------------------------	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

11. Existing BSNL Telephone number on which Broadband connection is required	0																			
---	---	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

12. Want to apply for a new BSNL Telephone connection: Yes No

13. Do you want this Broadband connection for temporary use: Yes No
 (Note: Tariff is different for temporary connection)

14. Type of Broadband use: Residential Business

BSNL Broadband Internet Service Terms and Condition

1. Subject to the acceptance of the application and technical feasibility, BSNL will endeavor to provide the Broadband Service as soon as possible.
2. A Demand note will be issued to the customer for depositing the charges payable as per tariff plan selected for enabling the customer to pay the same before commencement of service.
3. The contract with BSNL for provision of Broadband Service will be for a minimum period from the date of commencement (depending upon the plan chosen) in accordance with the tariff plan opted.
4. The data rates shown as down stream or up stream are applicable only to last mile. However, BSNL shall not be responsible for lesser download speed or upload data rates caused by the accessed website status or the international gateway or the media.
5. Customers are free to choose their own modem from out of type approved models.
6. All IP addresses will be dynamic.
7. The Broadband connection will be withdrawn in case the customer surrenders BSNL telephone line.
8. Shifting of Broadband connections is subject to the technical feasibility and would be done on payment of applicable shifting charges.
9. The subscriber is required to fully comply with the provisions contained in the Indian Telegraph Act 1885, Indian Telegraph Rules and the Information Technology Act 2000 and any amendments or replacements made thereto from time to time.

OTHER CONDITIONS:

1. Billing for the service will be included in the normal b-fone bill (Landline Phone bill). The billing cycle shall be same as b-fone cycle.
2. No migration is allowed to a lower tariff plan till the expiry of the committed period.

RIGHT TO TERMINATE SERVICES:

1. BSNL reserves the right to disconnect the service to any customer in case there is sufficient evidence of the customer intentionally or unintentionally using the service in the manner which would adversely impact BSNL or BSNL's network.
2. The customer shall be responsible for using the service only for legal and appropriate purposes.
3. BSNL reserves the right to terminate the services in the event of non-payment of bills issued by BSNL in accordance with the tariff plans opted by the customer and the extent of usage or any default on the part of the customers.

DISCLAIMER:

1. BSNL will exercise all reasonable care in providing its services, but it is not responsible for interruption in service due to power failures, equipment malfunctions, or acts of natural calamity.
2. BSNL is not responsible for subscriber's computer hardware and software or areas of the Internet not under its control. BSNL does not warrant privacy, security or efficiency of the Internet.
3. BSNL is not responsible for actions taken by its customers or others as a result of its services.
4. BSNL is not responsible for material any person (including household members of the subscriber) may receive or transmit via the Internet, or for anything bought or sold via the Internet, or for any other result of an action taken by anyone using its service.